



## AUSTRALIA

<b>Packages</b> 	<b>Contract (In Months)</b>			
	12 Months	24 Months	36 Months	No Contract
Family Entertainment Pack	\$39.95	\$39.95	\$39.95	\$49.95
Family Entertainment Pack + PTC Punjabi	\$49.95	\$49.95	\$49.95	\$59.90
PTC Punjabi (only)	\$19.95	\$19.95	\$19.95	N/A
New Installation Dish (Installer Charges)	\$250	\$250	\$250	\$250
Decoder + Smart Card	\$250	\$250	\$250	\$250
Smart Card (only)	\$100	\$100	\$100	\$100
Realignment	\$150	\$100	\$100	\$100
Voluntary Suspension	N/A	2 Months	2 Months	N/A



## NEW ZEALAND

<b>Packages</b> 	<b>Contract (In Months)</b>			
	12 Months	24 Months	36 Months	No Contract
Family Entertainment Pack	\$44.95	\$44.95	\$44.95	\$54.95
Family Entertainment Pack + PTC Punjabi	\$54.95	\$54.95	\$54.95	\$64.90
PTC Punjabi (only)	\$19.95	\$19.95	\$19.95	N/A
New Installation Dish (Installer Charges)	\$250	\$250	\$250	\$250
Decoder + Smart Card	\$250	\$250	\$250	\$250
Smart Card (only)	\$100	\$100	\$100	\$200
Reactivation if Customer has all Equipments	\$100	\$100	\$100	\$100
Realignment	\$150	\$150	\$150	\$150
Voluntary Suspension	N/A	2 Months	2 Months	N/A



## OTHER CHARGES

Service Call	\$100	When we send the technician to customers house.
LNB, Mount Replacement	\$50**	Rates applicable as per installer. Customer will pay
Decoder + Smart Card	\$150 + \$20 Courier	Incase customer has dish - we will courier DSC.
Smart Card (only)	\$100 + \$5 Postal	If customer has compatible decoder he needs to order SC only.
Activation Charges	\$100	Incase customer has everything he will have to pay only for activation.
NSF (Non Sufficient Charges)	\$15	If payment is declined on 5th of the month NSF will be applicable.
Early Termination Charges	\$350	Incase if customer cancels the contract he will have to pay no. of months left or \$350 whichever is higher.
Reconnection after Suspension for Non-Payment	\$100 Reactivation	
Unrecovered Equipment	\$250	When customer terminates the services he has to return equipments.
2nd TV	New Subscription	
Remote Replacement	\$20 + \$5 Courier	
Decoder Replacement	\$89	
Voluntary Suspension Australia	\$10	Suspension of services can be done only for 2 months in the complete contract.
Voluntary Suspension New Zealand	\$10	Suspension of services can be done only for 2 months in the complete contract.
Uninstallation / Reinstallation	\$100 (1 visit)	Existing customer is moving from one house to other same city.
Uninstallation / Reinstallation	\$150 (2 visits)	Existing customer is moving from one house to other same city.



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